

The BWA Outreach Service, run by 4 full-time outreach workers with help from volunteer support workers and volunteer counsellors, supports female victims of domestic violence living in the Community. The service is based at the Parkland's Women's Centre in Gloucester Park, Basildon – where a variety of self help and group work/training course initiatives are on offer. The outreach service is also responsible for Voice Satellite Surgeries.

For the most vulnerable women living in the community, the service is now able to provide contracted, on-going, practical and emotional 'floating support'; this is more intensive support and clients are assigned their own outreach worker.

For further information on the above please telephone 01268 521666

### Police Domestic Violence Liaison Officers

Domestic Violence Liaison Offices are based at Police Stations. Their role is to support victims of domestic violence when their partners/ex-partners have been arrested, and support can include attending court with victims. Working closely with other agencies DVLOs are also pleased to offer general advice and up-to-date information on any other DV related issues and concerns.

Voice Support Service is provided by:



Basildon Women's Aid is a charitable organisation incorporating Basildon Women's Refuge, the Parklands Women's Centre and Voice.

Basildon Women's Aid provides support, advice and temporary accommodation to female victims of domestic violence. The confidential service is open to any woman and her children, irrespective of age, marital status, creed, colour, race, ethnic origin, sexual orientation, disability or medical status. In addition, the organisation provides an extensive programme of talks and training sessions to voluntary and statutory organisations and schools.

### Basildon Women's Refuge

Basildon Women's Refuge (part of Basildon Women's Aid) is a provider of temporary accommodation to female victims of domestic violence and their children. The facilities consist of a large, well-equipped refuge in Basildon - a communal home with shared facilities, together with move-on accommodation located nearby. BWA support workers are on hand to offer residents advice and information on welfare/benefits, housing, schooling, women's rights and practical issues. Similarly, the children's workers support the residents in caring for the emotional and educational needs of their children. At the refuge, there is also access to counselling services and legal advice.

For further information about Basildon Women's Aid (and Basildon Women's Refuge), please contact:

**Basildon Women's Aid**  
**PO Box 51**  
**Basildon**  
**Essex SS14 0ND**

**Telephone: 01268 581591**  
**Fax: 01268 581791**

**Email: [refuge@basildonwa.org](mailto:refuge@basildonwa.org)**  
**Website: <http://www.basildonwa.org>**

# Voice

Raise the roof on domestic abuse

Support Service for  
female victims  
of domestic abuse  
in Castle Point,  
Rochford & Brentwood  
Districts



## Are you Suffering Domestic Abuse?

Sometimes we associate Domestic Abuse with physical assault only. However, Domestic Abuse can take a number of forms, including emotional abuse and sexual violence. If you think you may be suffering from Domestic Abuse, ask yourself the following questions:

- Has your current or ex-partner been threatening, or bullying towards you or your children?
- Has your current, or ex-partner ever:
  - Expected/insisted on detailed reports of your movements?
  - Insulted your family and friends, and tried to isolate you from them?
  - Threatened to punish you?
  - Ridiculed you and made you feel that no-one else would want you?
  - Withheld money from you?
- Has your current or ex-partner ever hit, slapped, shaken, kicked or bitten you?
- Do you feel isolated, lacking in confidence, in need of support and understanding?

If you have answered 'yes' to any of the above questions, you may wish to contact us for information and advice. We offer appointments in Brentwood, Canvey Island and Rochford. In addition, a wide variety of services are available at the Parklands Women's Centre in Basildon. For further information, please telephone: 01268 521666.

## Voice Support Service at Brentwood, Castle Point and Rochford

### What can we offer you?

**Voice is a 'local' support service for female victims of domestic abuse living in the Castle Point, Brentwood and Rochford areas. Please call or visit our website ([www.basildonwa.org](http://www.basildonwa.org)) for directions or more details about our Satellite Surgeries. It is an 'appointments only' service, and appointments can be made at each of the following centres by ringing 01268 521666.**

### Voice Support Service on Canvey Island.

Appointments are usually held on Tuesday mornings (between 9.30 am and 11.30 am) but are sometimes available on other days. For further information and to book a convenient time and date, please ring BWA on 01268 521666.

**What we can offer you:** practical and housing advice, support, access to legal advice and counselling. The BWA Outreach Worker and/or Police Domestic Violence Liaison Officer will be able to provide you with up-to-date information and advice.

### Voice Support Service in Brentwood.

Appointments are usually held on Wednesday mornings (between 9.30 am and 11.30 am) but are sometimes available on other days. For further information and to book a convenient time and date, please ring BWA on 01268 521666.

**What we can offer you:** practical and housing advice, support, access to legal advice and counselling service. The BWA Outreach Worker and/or the Police Domestic Violence Liaison Officer will provide you with up-to-date information and advice.

### Voice Support Service in Rochford.

Appointments are usually held on Friday mornings (between 9.30 am and 11.30 am) but are sometimes available on other days. For further information and to book a convenient time and date, please ring BWA on 01268 521666.

**What we can offer you:** practical and housing advice, support, access to legal advice and counselling service. The BWA Outreach Worker and/or the Community Safety Officer from Rochford District Council/Police Domestic Violence Liaison Officer will provide you with up-to-date information and advice.